

KFCU Internet Security Notice

Rev. 6/2015

Information Collected and Stored Automatically

Site Security

For **site security** purposes and to ensure that this service remains available to all members and other users, KFCU employs software programs that monitor network traffic to identify unauthorized attempts to upload or change information or otherwise cause damage.

Site Management

Information is collected for statistical purposes. Computer software programs are used to create summary statistics which are utilized for such purposes as assessing what information is of most and least interest, determining technical design specifications and identifying system performance or problem areas. No personal information, such as name and address, is collected or used for this analysis. We collect no information which would identify the user personally.

KFCU automatically collects and stores only the following information about a user's visit:

- The Internet domain (for example, "xcompany.com" if you use a private Internet access account, or "myschool.edu" if you connect from a university's domain) and IP address (a number automatically assigned to a computer when using the internet) from which our website is accessed.
- The date and time our site is accessed.
- The pages visited within our site and the result of any request, such as an image or query.
- Other status codes and values resulting from the Web server responding to the request received: HTTP status code, Windows NT code, number of bytes sent, number of bytes received, duration (in seconds) to fulfill the request, server port number addressed, and protocol version.

Cookies

A cookie is a file placed on the hard drive by a website that allows the company to monitor a user's visit, usually without knowledge. The cookie file allows the computer's browser to remember specific information about a session across a number of pages of a website. A browser can be set to warn the user when placement of a cookie is requested and decide whether or not to accept it. Cookies are NOT capable of reading and retrieving sensitive, personal information from computer files.

While KFCU does not use cookies on our website, some of our vendors and associates do.

Other Communication

Information from Emails and Web Forms

When personally-identifying information is sent to KFCU, perhaps in an electronic mail (email) message containing a question or comment or by filling out an online form that electronically sends (emails) KFCU this information, we use the information to fulfill or respond to the request. We may forward the request to other KFCU departments to help complete our work. We may store these requests to maintain information for future improvements to our website, products or other related services. We may forward the request to other affiliated organizations in able to better respond to the request. We do not create individual profiles with the information provided. KFCU does not give, sell, or transfer personal information to non-affiliated third parties, unless required or compelled by law.